



MyWay+ guide for primary and secondary students

MyWay+ provides the option to use a physical MyWay+ travel card or a new contactless or digital option. With MyWay+ you choose what works for you.

The wide range of payment options for bus and light rail travel include:

- **MyWay+ card** (physical travel card available at [MyWay+ retail outlets](#)).
- **MyWay+ pass** (digital ticket available within the MyWay+ app)
- **Printed ticket** (purchased through your [MyWay+ account](#) or at a [ticket vending machine](#))
- **Mastercard or Visa** (physical card or digital card stored on your smart phone or watch)

[Fares](#) remain the same with MyWay+, with fares as low as \$1.22. Primary and full time secondary students can access these reduced fares no matter how they choose to travel.

To ensure they receive the right fare, students need to always tap on and tap off with the same card or device and carry proof of concession.

MyWay+ options for primary and secondary students

Create a MyWay+ account	MyWay+ travel card
A MyWay+ account offers personalised and convenient travel management. A MyWay+ account allows the user to: • order a MyWay+ travel card • transfer old MyWay travel credit • use a MyWay+ travel card or contactless payment method (Mastercard or Visa), linked to the MyWay+ account • register a student concession for discounted travel • view travel and transaction history • customise real time journey notifications in the MyWay+ app.	A MyWay+ travel card can be purchased with a student concession from a MyWay+ retail outlet. This card can then be linked to a MyWay+ account with its preferred payment option. If the card is not linked to a MyWay+ account, travel will be anonymous and credit will need to be applied to allow travel. Secondary students must provide proof of concession (ie student ID) card at the time of purchase. To add travel credit to your MyWay+ travel card: • visit a MyWay+ retail outlet • use a ticket vending machine • top up online through the MyWay+ account or MyWay+ app. MyWay+ travel cards can also be ordered through your MyWay+ account.

Student concession expiry:

Student concessions will expire on 31 December 2025. They will then need to be renewed each year and the account holder will receive an email reminder to revalidate their concession. If the concession is not updated, the student account will revert to a standard account and the user will be charged the full adult rate for travel on public transport.

MyWay+ app

The MyWay+ app can be accessed using account details. The app lets the user manage their account, link MyWay+ travel cards, view transaction and travel history, and receive custom trip notifications.

Basic features such as viewing public transport routes and planning journeys can still be accessed without logging in.



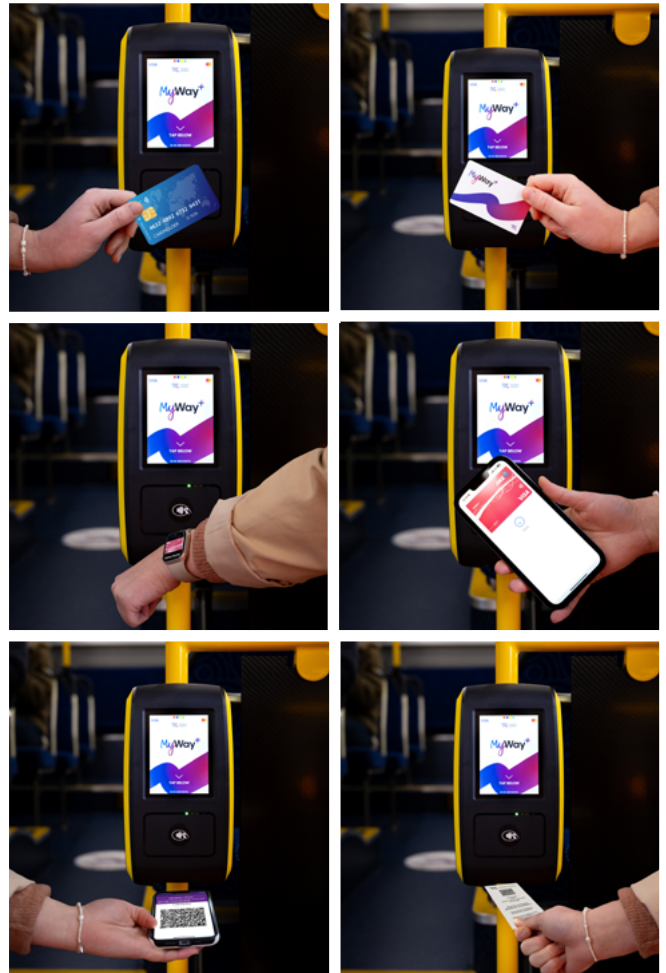
Video tutorials

Watch our series of [video tutorials](#) to learn how to:

- set up your MyWay+ account
- register for a concession
- order a MyWay+ travel card
- link a contactless payment method.

Helpful links

- [Student MyWay+ guide](#)
- [School travel options](#)
- [Transitioning from MyWay to MyWay+](#)
- [MyWay+ account and app information](#)
- [MyWay+ account portal](#)
- [Ways to pay](#)
- [Fares](#)
- [Concessions](#)
- [MyWay+ retail outlets](#)
- [Ticket vending machines](#)
- [Check MyWay balance](#)
- [Tutorial videos](#)



Support and assistance

If you require assistance or have further questions, call Transport Canberra on 13 17 10 during business hours. We also encourage our customers to complete our [online feedback form](#) for compliments and complaints.

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